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## **C3R Equipment Security System Technicians Recognized for Outstanding Performance**

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DUMFRIES, VA

June 2019

### **ABOUT US**

*Concord Crossroads, LLC (C3R) is a Service Disabled Veteran Owned Small Business (SDVOSB). C3R was founded with the purpose of providing expert solutions to the federal government.*

*C3R's core strengths are supporting strategic planning and program management, physical security, intelligence operations and analysis, cyber technology, defense critical infrastructure program management, emergency management, biometric security program management, terrorism vulnerability assessment planning and execution, training and program support services, administrative personnel security and adjudication, and operational infrastructure support. C3R is headquartered in Dumfries, Virginia and is providing innovative solutions on military installations and with Federal Government Agencies both CONUS and OCONUS.*

*For more information visit our website at [www.concordcrossroads.com](http://www.concordcrossroads.com).*

*Contact Nichelle Sowers at 703-670-8772, ext. 300.*

Concord Crossroads, LLC (C3R) Technicians were recognized for their stellar performance and support during a serious power and systems outage for the Nuclear Regulatory Commission (NRC). Mark Daniels and Dane van Norden continue to impress NRC and C3R with their dedication and technical expertise.

The C3R Onsite Lead Security Technician, Mark Daniels, while supporting an offsite facility inspection, acted immediately with his technical expertise to troubleshoot and ultimately resolve multiple facility access control, CCTV, and communication systems issues. His actions to restore the NRC systems were performed under difficult communication and connectivity conditions. "Had Mark's professionalism, communication, expertise, and multitasking not been available that day, the resolution would have been significantly delayed," declared his government leadership.

Additionally, the Lead Badging Technician, Dane van Norden simultaneously was able to independently troubleshoot similar problems while assisting the NRC staff to restore access control functionality in the headquarters. He also recognized a growing access issue at the NRC main entry point and took the initiative to provide technical assistance to the NRC's Protective Security Officers. According to Mr. van Norden's leadership, he used this difficult scenario as a training opportunity for a new staff member under his tutelage. "Dane undoubtedly reduced the impact of the complications of the system with his problem solving and supportive actions," concluded the leadership.

Mark and Dane are invaluable assets to the Nuclear Regulatory Commission (NRC) security organization every day, but their dedication, dependability, and expertise truly shined on Tuesday, June 11, 2019. We congratulate Mark and Dane!! We are proud of our Certified Security Systems Technicians.

