

**From:** [Sprouse, Ashley](#)  
**To:** [Barnes, Brooke](#)  
**Subject:** RE: transparency in coverage guidance to employers  
**Date:** June 09, 2022 11:45:44 AM  
**Attachments:** [image004.png](#)  
[image001.png](#)  
[MRF Customer Letter \(less than 100 lives\).docx](#)

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Hi Brooke -

Please see below. I have also attached a sample letter. There will be a broker communication that should go out next week as well.

The Transparency in Coverage final rule, released on October 29, 2020, requires health plans and issuers to publicly disclose pricing information via machine-readable files that includes:

- Negotiated rates for in-network providers,
- Billed charges and allowed amounts paid for out-of-network providers

As a self-insured plan sponsor, you are responsible for complying with the regulations. Aetna is committed to working with you to meet the machine-readable file requirements of the Transparency in Coverage final rule.

### **We're Here to Help**

For your plan, Aetna will post the applicable machine-readable files by your Employer Identification Number (EIN) to the Aetna.com landing page. Customers with a renewal date January 1, 2022 to July 1, 2022, the machine-readable file will be available on or before July 1, 2022. Customers with a renewal date after July 1, 2022, files are updated on the second Tuesday of the month. No further action is required.

Aetna will retain your machine-readable files for seven years according to our data retention policy.

Thanks,  
Ashley

Ashley Sprouse | [Sales Executive, Small Group Sales](#)  
p 804-240-0157  
9881 Mayland Drive, Richmond, VA 23233



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**From:** Barnes, Brooke <[BBarnes@mcgriff.com](mailto:BBarnes@mcgriff.com)>  
**Sent:** Thursday, June 9, 2022 11:16 AM  
**To:** Barnes, Brooke <[BBarnes@mcgriff.com](mailto:BBarnes@mcgriff.com)>  
**Subject:** [EXTERNAL] transparency in coverage guidance to employers

\*\*\*\* External Email - Use Caution \*\*\*\*

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Hola! Any chance you can send me your carrier specific guidance to employers on transparency in coverage regulations?



**Brooke Barnes**  
*Employee Benefits Account Manager*  
P: 804-678-5071 | E: [bbarnes@McGriff.com](mailto:bbarnes@McGriff.com)  
2108 W Laburnum Ave. Ste 300 Richmond, VA 23227 | [McGriffInsurance.com](http://McGriffInsurance.com)

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Thank you, Aetna